



AGENDA
Morongo Basin Health Care District
Community Health Center
Governing Board Regular Meeting
Wednesday, August 19, 2015 ♦ 6:00 p.m.

District Administrative Offices
6530 La Contenta Road, Suite 100, Yucca Valley CA 92284

Mission Statement: To provide affordable, quality healthcare to the communities we serve.

Vision Statement: We will improve the health of the community by increasing access to care in the Morongo Basin.

Please silence cell phones and pagers during this meeting

CALL TO ORDER

PLEDGE OF ALLEGIANCE

READING OF MISSION AND VISION STATEMENTS

PUBLIC COMMENT

The public comment portion of this agenda provides an opportunity for the public to address the Governing Board on items not listed on the agenda, are of interest to the public at large, and are within the subject matter jurisdiction of this Board. The Governing Board is prohibited by law from taking action on matters that are not on the agenda. No adverse conclusions should be drawn if the Board does not respond to public comments at this time. Comments that concern individual incidences of patient care are welcome, however we encourage doing so only after other administrative avenues for redress have been fully exhausted. In all such instances we will be unable to ever respond publicly due to patient confidentiality obligations. In all cases, your concerns will be referred to the Administrator for review and a timely response.

A "Request to Speak" form shall be submitted to the Clerk of the Board and can be found at the entrance to the meeting. Comments are to be limited to three minutes per speaker and shall not exceed a total of 20 minutes. All comments are to be directed to the Governing Board and shall not consist of any personal attacks. Members of the public are expected to maintain a professional, courteous decorum during their comments. Public input may be offered on an agenda item when the item comes up for discussion and/or action and will be limited to 90 seconds per speaker. Members of the public who wish to speak shall proceed when called by the Chairperson the Board. Please state your name and community of residence for the record.

INTRODUCTION OF GUESTS AND NEW STAFF MEMBERS

APPROVAL OF MEETING AGENDA

APPROVAL OF CONSENT AGENDA

Minutes of the Governing Board Meetings:.....Pages 1-6

- Minutes of the Regular Meeting of the Governing Board dated July 22, 2015
- Minutes of the Electronic Meeting of the Governing Board dates July 29, 2015
- Minutes of the Outreach & Patient Education Committee Meeting dated August 13, 2015

Credentialing and Privileges for Richard Chenik, D.O.

QUALITY REPORT – Nora Maughan, Executive Director

INFORMATION ITEMS

1. Executive Director’s Report, Nora MaughanPages 7-8
2. Patient Satisfaction Survey SummariesPages 9-18

STANDING BUSINESS

1. Board Development Committee Report, Ramon Lomeli, Chair
2. Outreach & Patient Education Committee Report, Ron Cooley, Chair
3. Finance Committee Report, Mary Jane Binge, Chair
4. Executive Committee Report, Susan Madavan, Chair

BOARD CALENDARSPages 19-20

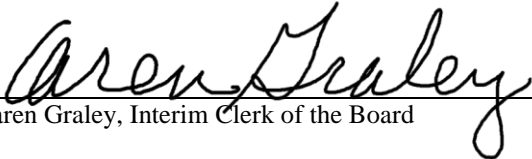
ITEMS FOR NEXT AGENDA

MEMBER COMMENTS

GOVERNING BOARD MEETING EVALUATION FORMS

ADJOURNMENT

I certify that a copy of this agenda was posted per Section 54954.2 of the California Government Code.



Karen Graley, Interim Clerk of the Board

August 17, 2015 at 3:00 p.m.

Date and Time Posted

The Hi-Desert Memorial Health Care District CHC Governing Board’s meeting facility is accessible to persons with disabilities. If assistive listening devices or other auxiliary aids or services are needed in order to participate with the public meeting, requests should be made to the Clerk of the Board at least three (3) business days prior to the Board meeting. The Clerk’s telephone number is (760) 366-1548 and the office is located at 58383 Twentynine Palms Highway, Suite 101, Yucca Valley, CA.

In conformity with Government Code Section 54957.5, any writing that is a public record that relates to an item listed on this agenda, and that will be distributed to all or a majority of the Morongo Basin Healthcare District’s Community Health Clinic Governing board members less than seventy-two (72) hours prior to the meeting for which this agenda relates, will be available for public inspection at the time the writing is distributed. This inspection may be made during the meeting at the address/meeting room listed above.